GOVERNMENT OF INDIA
CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION
LOK SABHA

UNSTARRED QUESTION NO:4841
ANSWERED ON:24.08.2001
CONSUMER COURTS
JAGMEET SINGH BRAR

Will the Minister of CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION be pleased to state:

(a) the number of Consumer Courts functioning in Delhi and other parts of the Country;

(b) the number of cases referred to these Courts during 2000-01 and 2001-02 (upto July 31, 2001) with details and the cases disposed of during the above periods; and

(c) the pending cases in each court and steps being taken to expedite disposal of pending complaints?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF CONSUMER AFFAIRS, FOOD & PUBLIC DISTRIBUTION (SHRI V. SREENIVASA PRASAD)

(a) : Nine District Forums, the Delhi State Commission and theNational Commission are functioning in Delhi.In all, besides the National Commission 31 State Commissions and 496 District Forums are at present functioning in the country.

(b) & (c): As per the information made available by the National Commission, as on 31st July, 2001 1664661 cases had been filed in the National Commission/State Commissions/District Forums since inception, ofwhich 1318511 cases have been disposed off and 346150 cases are pending. The following steps, among others, have been taken to facilitate the quicker disposal of cases:-

(i) To strengthen the infrastructure of the consumer forums, the Central Government has provided a One-Time-Grant of Rs. 61.80 crores to the States/UTs.

(ii) Monitoring of working of consumer courts through National Commission.

(iii) States and Union Territories have been requested to taken prompt steps to fill up vacant posts of President/Member in the consumer forums.